



4500 Business Center Dr.
Fairfield, CA 94534
NorthBay.org

Nov. 22, 2022

Dear Patient,

A few weeks ago you received letters from Partnership HealthPlan and NorthBay Health informing you that your access to our facilities may change due to re-negotiation of our contract. We are happy to inform you that NorthBay Health and Partnership HealthPlan have reached a new contractual agreement, and it will not be necessary for you to find a new provider.

Your access to our facilities remains the same. You can continue to visit NorthBay Medical Group providers and NorthBay Health facilities the same way you always have.

We apologize for any disruption or concern caused by the correspondence you previously received notifying you of potential changes in the event a contract was not reached in time. By law, Partnership HealthPlan had to advise patients of the possibility 30 days prior to a change in contract.

Fortunately, both sides worked diligently to reach agreement and ensure that NorthBay can continue to serve all of your health needs. We value our relationship with Partnership HealthPlan and we are grateful for the opportunity to be able to serve you as a patient in the Partnership HealthPlan network.

Sincerely,

B. Konard Jones

CEO

NorthBay Healthcare Group